

AUTOMATIC RENEWALS

You have plenty of things to keep track of these days, renewing your library materials shouldn't be one of them. Now, thanks to automatic renewals, all eligible items will automatically renew!

What items are not eligible for renewal?

- Items that have holds or requests by other patrons.
- Items that have already been renewed the maximum number of times (eligible items will renew up to 3 times).

How will I know if my items have been renewed?

- You can check your due dates via your online account.
- You will receive an email or text message. Please make sure the library has your email address or mobile phone number (and carrier).

NOTE: You may be charged by your carrier for text notifications. To opt out of text notifications, call the library to change your notification method from texts to email.

Why didn't my items renew?

- Someone else is waiting for the item.
- The item is not eligible to be renewed.
- The item has reached the maximum number of 3 renewals.
- Your account has billed items or fines of \$5 or more.

Can I opt out of auto renewal?

No. If you do not want your items to auto renew, simply return them before the due date!